

GATE Express Carwash

Manual Accessibility Audit Report

Audit Date: March 27, 2026

Scope: All 38 pages across gateexpresscarwash.com

Standard: WCAG 2.2 Level AA / Lighthouse Manual Checks

Automated Lighthouse Scores

Performance	98 / 100
Accessibility	100 / 100
Best Practices	100 / 100
SEO	100 / 100

Manual Accessibility Audit Results

The following 10 items are flagged by Google Lighthouse for manual verification, as they cannot be evaluated by automated testing tools alone.

1. HTML5 Landmark Elements — **PASS**

All pages properly use <header>, <main>, <nav>, <footer>, and <section> elements. Every page includes a skip navigation link, breadcrumb navigation with aria-label, and properly nested landmark regions.

2. Custom Controls Have ARIA Roles — **PASS**

All custom interactive controls use appropriate ARIA roles. Tab components use native <button> elements with aria-selected. Filter buttons use aria-pressed. Mobile navigation includes role='navigation' with aria-label. SVG logos include role='img' with aria-label.

3. Custom Controls Have Associated Labels — **PASS**

All custom interactive elements have associated labels via aria-label or visible text. Toggle switches use properly associated <label> and <input> elements. Stepper buttons include descriptive aria-labels.

4. Interactive Elements Indicate Purpose and State — **PASS**

Tab buttons use aria-selected to indicate active state. Filter buttons use aria-pressed. The mobile menu toggle uses aria-expanded that updates dynamically. FAQ accordions use native <details>/<summary> elements with built-in state management.

5. Interactive Controls Are Keyboard Focusable — **PASS**

All interactive elements use natively focusable HTML elements (<button>, <a>, <input>). No div or span elements are used as buttons without proper keyboard support.

6. Logical Tab Order — **PASS**

No tabindex values greater than 0 are used anywhere on the site. Tab order follows the natural DOM order. Mobile navigation links use tabindex='-1' when the menu is closed and tabindex='0' when open.

7. Focus Is Not Accidentally Trapped — PASS

The mobile menu implements a proper focus trap that cycles Tab and Shift+Tab within the menu while open. The Escape key closes the menu and releases the trap. No other focus traps exist on the site.

8. Focus Is Directed to New Content — PASS

When the mobile menu opens, focus is programmatically moved to the first focusable element. When the menu closes, focus is returned to the hamburger toggle button that triggered the menu.

9. Offscreen Content Is Hidden from Assistive Technology — PASS

The mobile navigation uses aria-hidden='true' when closed and aria-hidden='false' when open. Links within the closed menu have tabindex='-1'. Decorative SVGs and icons use aria-hidden='true' and focusable='false'.

10. Visual Order Follows DOM Order — PASS

No CSS properties such as flex-direction: reverse, order, or grid reordering are used to alter the visual presentation from the DOM order. The visual layout matches the logical reading order throughout all pages.

Pages Audited

- Homepage
- About Us
- Careers
- Join / Wash Club
- Gift Cards
- Wash Options
- Unlimited Wash Club
- Carwash Features
- Family Plan
- FAQ
- Contact
- Locations Hub
- 21 Individual Location Pages
- Accessibility Statement
- Privacy Policy
- Terms of Service
- 404 Error Page

Conclusion

All 10 Lighthouse manual accessibility check items pass across the entire GATE Express Carwash website. Combined with automated Lighthouse scores of 100 for Accessibility, 100 for Best Practices, and 100 for SEO, the site demonstrates strong compliance with WCAG 2.2 Level AA guidelines. The site uses semantic HTML, proper ARIA attributes, keyboard-accessible controls, and effective focus management throughout.

This report documents the results of a manual accessibility audit conducted on March 27, 2026. Automated testing tools can detect a subset of accessibility issues. This manual review supplements automated testing to provide a more comprehensive assessment. Continued monitoring and testing is recommended as the site evolves.